

Au Bon Marche use NBS Amicus to integrate multiple businesses throughout Vanuatu, making them the largest and most successful chain in the country!

“For the first time we have the same system operational in both our fuel and supermarket businesses.”

Au Bon Marche have four supermarkets, three petrol stations and a wholesale businesses in their enterprise. They needed a system which could provide both multi-site and multi-industry integration. NBS Amicus has provided them with the business system they needed to unify their entire enterprise.



Au Bon Marche

- ◇ **The wholesale business supplies every other market in the country**
- ◇ **Processing over 15 million transactions per year**
- ◇ **The largest chain of businesses in Vanuatu**
- ◇ **Employs over 400 people**



Neotechnology displayed the commitment to providing a real turn-key business system by installing a Wide Area Network (WAN) to link the multiple site together. This telecommunications infrastructure was previously unavailable in the country and so a major leap forward for the businesses ICT capability.

To provide Au Bon Marche with the highest quality service, Neotechnology trained ABM staff to become trainers themselves, creating a valuable internal resource for the company. Despite the distance between Australia and Vanuatu, the combination of trained staff on-site, and the NBS Support remote issue resolution capabilities, mean that Au Bon

Marche get the same quality of support 5000km away as if they were next door.

By moving from standalone cash registers to integrated smart POS terminals, Au Bon Marche were able to gain quality business intelligence, detailed performance reporting and comprehensive stock management for the first time.

“The centralised product database brings cost reduction and efficiency to our operations, while fast and informative reports greatly increase our business intelligence and control.”

Why Choose NBS Amicus?

Every transaction and stock movement is computerised and recorded, providing valuable company performance reporting

15 servers, over 50 POS terminals and multiple head office computers all integrated with one system

Extremely robust and reliable, providing dependable operation despite harsh weather, poor local infrastructure and millions of transactions

Enterprise wide efficiency and accuracy increases have dramatically improved the company bottom line

“Any new sites we open in the future will certainly be integrated with the Amicus system.”

The integration of the wholesale business will mean the entire Au Bon Marche chain is connected and synchronised, providing that NBS Amicus is the only system your enterprise will ever need.

