

**NBS Amicus has helped the Ball and Chain Grill to integrate their operations, increase efficiency and accuracy on the floor and improve their bottom line to expand their business.**

**"...our servers can now spend more time with our clients."**

As a restaurant that seats over 230 people, the tempo is always fast at the Ball and Chain Grill. With NBS Amicus electronic order taking, synchronisation between restaurant and bar, split bill capability and integrated table tracking, the order process is fast and automated, allowing servers to focus on what's really important, customer service.



## Ball and Chain Grill

- ◇ **Reputation for exceptional meals and outstanding service**
- ◇ **Seats over 230 patrons**
- ◇ **Double booking capacity**
- ◇ **Desire to further improve the dining experience**



**"...excellent support from the helpdesk and the ability for Neotechnology to remotely log onto our system and attend to the rare occasions when service is required are some of the systems core strengths"**

Your restaurant needs a system which performs under pressure as well as you do. NBS Amicus is reliable and robust, keeping your systems operational in the highest intensity environments and absorbing the punishment that only a restaurant can deliver.

The owner of the Ball and Chain Grill wanted a system which would not only increase efficiency and accuracy on the floor, but also provide fast, useful reports to help him make the best decisions for his business. NBS Amicus provides you with quality business intelligence to help you grow your business.

**“An accurate system, with reports available at all times, has allowed us to go forward as a business”**



## Why Choose NBS Amicus?

NBS Amicus SmartDocket provides handheld electronic ordering, improving the efficiency and accuracy of the order process

Table tracking with numbered positioning

Fast, reliable, robust and accurate so your servers can focus solely on customer service

Completely scalable with multiple hardware options suits any size and requirement

Utilise one system to computerise your restaurant, from the floor to the head office

Download the NBS Amicus feature list to discover more on how we suit your business



**“we are now slaves to the efficiency and speed of the system”**

The benefits that NBS Amicus has delivered for the Ball and Chain Grill, has allowed the Ball and Chain Grill to expand, almost doubling their dining capacity.

This growth has been matched by an expansion of their NBS Amicus system, proving that NBS Amicus is the only system your restaurant will ever need.