

Amicus has ensured that The Grain Restaurant and Wine Bar has been running smoothly from the day its doors first opened in April 2009!

“The new system saves almost a full-time staff member”

Taking over the old Maypole Hotel early in 2009, The Grain business owners knew they wanted to start the restaurant off right from word go. Having many years of experience in the hospitality industry, both in Hobart (3 establishments) and interstate, they knew the value of using a first-rate point of sale system. Not being entirely satisfied with previous systems a new option was sought.



The Grain Restaurant and Wine Bar

- ◇ **Wine bar with extensive wine list**
- ◇ **Fully booked since opening – seating 100 people**
- ◇ **Lunch and dinner functions**
- ◇ **Employs over 14 floor staff**



“Our staff have found it simple and quick to learn; it is very intuitive.”

The system required needed to be able to cope with a busy bar and restaurant, as well as offer extensive reporting functionality and be quick and easy to use.

After seeing a Television advertisement for Douggies Office Equipment Warehouse stating that the business could look after all your point of sale needs, the Neotechnology partner was approached.

The Grain required 3 terminals, one for the bar and two for the restaurant, so Doug knew right away that Amicus was the software he would

recommend. Being an Australian product, developed right here in Tasmania, with local support made this an easy decision to make. Taking about three weeks, from decision to buy to final installation, Amicus was installed and ready to go for opening night, which went without a hitch.

“Point of sale systems are often a significant investment, but worth it in the long run for a business.”

Why Choose Amicus Hospitality?

Table tracking with numbered positioning allows for easy viewing of what individual tables have ordered

Multiple printing - drinks orders go to the bar printer and food orders go to the kitchen printer, with a back up printing process available

Access reports on sales and other important information, either during service, at the end of the night or on a weekly or monthly basis

Simple, easy to use interface - important in an industry which traditionally has a high staff turnover with new faces needing to learn the system quickly

“We use the reports to review sales for the night and are learning more about what else can be done as we go.”

The Grain restaurateurs are satisfied with the product which meets all of their business needs, saves on staff members required, is easy to learn and use, has great reporting functionality and was definitely worth the investment for the business.

